

Prof.G.Ram Reddy Research Centre of Research and Development(GRCRD)
&

Centre for Internal Quality Assurance (CIQA)

Dr.B.R.Ambedkar Open University

Road # 46, Jubilee Hills, Hyderabad - 500 033
Telangana, India



Prof.P.Madhusudhana Reddy

Prof.of Geology

DIRECTOR

LT. No. 133 / GRADE-CIQA / 2022-23

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23-06-2022

To,

The Vice-Chancellor

Dr.B.R.Ambedkar Open University

Hyderabad

Sir,

We are herewith enclosing the Feedback Report prepared out of a survey conducted on the curriculum of all programmes offered by Dr.B.R.Ambedkar Open University.

The respondents of the said survey are

1. University Teachers
2. Subject Experts
3. Counsellors of Dr.B.R.Ambedkar Open University
4. Students of Dr.B.R.Ambedkar Open University
5. Alumni of Dr.B.R.Ambedkar Open University

You are requested to advise the further course of action.

Thanking you Sir

Director CIQA
A. Convene a meeting
of Directors, Deans
CoE along with Registrar
K
P
23/06.

Yours sincerely

Pmsrap
DIRECTOR 23/06/22

GRADE&CIQA

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25-06-2022

CIRCULAR

As per the directions of the Honorable Vice-Chancellor, a meeting is convened on 07-07-2022 at 11.00 AM in the Seminar Hall, CIQA. All the Directors, Deans, Controller of Examinations and Registrar are requested to attend. Hon'ble Vice-Chancellor will chair the meeting

Agenda

1. Discussion and recommendations about the feed back survey conducted by CIQA about the curriculum of various programmes from stake holders.
2. Any other with the permission of the Chair

P. Madhusudhana Reddy
25/06/22
DIRECTOR,
GRADE&CIQA

Minutes of the meeting held on 7th July in the Seminar Hall in CIQA building.

Members present:

1. Prof. K. Seetharama Rao, Vice-Chancellor, Dr. BRAOU
2. Dr. A V N Reddy, Registrar, Dr. BRAOU
3. Prof. E Sudha Rani, Director Academic and Dean, Faculty of Education
4. Prof. G. Chakrapani, Director, CSTD and Dean, Faculty of Social Sciences
5. Prof. Shakeela Khanam, Dean, Faculty of Arts
6. Prof. Pushpa Chakrapani, Dean, Faculty of Science
7. Prof. I. Anand Pawar, Dean, Faculty of Commerce
8. Dr. Banoth Lal, Director Student Services Branch
9. Prof. V. Srinivasa Rao, Director of Materials Production
10. Prof. Gunti Ravinder, Director, AVPRC
11. Dr. P V Ramana, COE
12. Prof. P. Madhusudhana Reddy, Director GRADE & CIQA.

Agenda of the Meeting:

1. Discussion and Recommendations about the Feedback Survey conducted by CIQA.
2. Any other, with the permission of the Chair.

Resolutions:

	Stakeholder's Feedback	Action Recommended
1	Counselors are to be provided training with regard to integration or use of technology in their counseling classes.	It is resolved and recommended to conduct time to time online training to Counsellors on strategies and ICT based teaching methods and provide general guidance to the learners, every academic year. The Director, CSTD is advised to take up further course of action.
2	The Counselors need to be trained to streamline the grievances of the students to the University through established channels of grievance-redressal mechanism.	It is resolved and recommended to initiate action to supply the course materials to the learners to their homes through postal service. The Director, Materials Production, is advised to address the issue and ensure timely availability of SLMs to all learners.
3	Training sessions on the University's modus operandi with regard to different policies such as SLMs preparation Examination and Evaluation patterns and their Schedules to Counsellors who in turn will convey information on these aspects to distance learners at different Study Centres.	It is resolved and recommended to develop a special learner -friendly software by the In-charge Officer, Computer Centre. The Director, SSB is advised to supervise the process.

P. Venkatesh
07/07/22

<p>4 Usage of Technology to reach out to the students more effectively in their home – front, so as to communicate with them about the ongoing processes of teaching-learning, evaluation, extra-curricular activities through an interactive website and communication technologies, should be explored.</p>	<p>It is resolved and recommended to the In-Charge Officer , Computer Centre to develop student- friendly Website.</p>
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1. Prof. K. Seetharama Rao
Vice-Chancellor, Dr. BRAOU

k. s. Seetharama Rao
21/7/22

2. Dr. A V N Reddy
Registrar, Dr. BRAOU

A V N Reddy
21/7/22

3. ^{Prof.} E Sudha Rani
Director Academic & Dean, Faculty of Education

E. Sudha Rani
21/7/22

4. Prof. G. Chakrapani
Director, CSTD and Dean, Faculty of Social Sciences

G. Chakrapani

5. Prof. Shakeela Khanam
Dean, Faculty of Arts *Shakeela*

6. Prof. Pushpa Chakrapani
Dean, Faculty of Science

Pushpa

7. ^{Prof.} I. Anand Pawar
Dean, Faculty of Commerce

I. Anand Pawar

8. Dr. Banoth Lal
Director Student Services Branch

Banoth Lal

9. Prof. V. Srinivasa Rao
Director of Materials Production

V. Srinivasa Rao

10. ^{Prof.} Gunti Ravinder
Director, AVPRC

Gunti Ravinder

11. ^{Dr.} P V Ramana
Controller of Examinaiton

P V Ramana
21/7/22

12. Prof. P. Madhusudhana Reddy
Director GRADE & CIQA.

P. Madhusudhana Reddy
21/7/22

IX ACTION TAKEN

The findings of the study were placed before the University authorities. The Honorable Vice-Chancellor discussed with the University officers and necessary instructions were issued for the improvement of curriculum and services.

The following initiatives are taken:

SI No	Recommendations	Action Taken
1	Counsellors are to be provided training with regard to infusion of technology in their counselling classes.	Online sessions for counsellors; were conducted by CSTD on counselling and guidance to learners in 2017, 2021. The University proposes to conduct online training regularly to counsellors about counselling strategies and teaching methods and provide general guidance to distance learners, every academic year.
2	The counsellors should be trained to streamline the grievances of the students to the university through established channels of grievance-redressal mechanism.	With regard to grievances of students about non-receipt of course material, the University initiated action to supply the course materials to the learners personally to their homes through postal service. An MOU to this extent was made with the postal department by the University.
3	Training sessions about the university's modus operandi with regard to different policies, curricular transaction, examination and evaluation patterns and their schedules to counsellors will in turn help them to convey information about these aspects to distance learners at different Learner Support Centres.	To redress the grievances of learners, special software is designed and provision to make complaints on the university portal is facilitated. Now, the learners can directly address their grievance in the University portal to the concerned authority. In case the complaint is not redressed in 15 days, the grievance is automatically transferred to the Vice-Chancellor of the University for corrective measures.

4	Usage of Technology to reach students more intensively in their home – front, so as to communicate with them about the ongoing processes of teaching-learning, evaluation, extra-curricular activities through an interactive website and communication technologies should be explored.	The University Website is made more user-friendly and efforts are made to provide more information and resources to the learners by the University.
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